



Winchester
District
Memorial
Hospital

COVID-19 Frequently Asked Questions (FAQ) Outside Food and Drinks

At WDMH, our goal is to improve the safety of our staff and community. To help stop the spread of COVID-19, we must wear a mask, socially distance, and wash our hands regularly.

Can I bring food to my family member who is a patient at WDMH?

Only food that can be left at the bedside will be accepted. Patients do not have the ability to store food in a fridge at this time. Please label the package with the patient's name and room number. Food may be dropped off at the screening desk and will be delivered to the patient as soon as possible.

I'm coming to WDMH for an appointment. May I eat or drink?

We ask that all patients coming for appointments wear their mask at all times. If you need to eat or drink for health reasons, we ask that you please go to the cafeteria. The cafeteria is open until 1:15pm, from Monday to Friday. At times where the cafeteria is closed, we ask that you kindly eat/drink at one of the tables located outside of the cafeteria.

I'm coming to WDMH for a treatment where I will be at WDMH for an extended period of time. May I eat or drink?

If you are a patient of the Hemodialysis and/or Chemotherapy department, you will be able to eat/drink once you have been seated in your chair for treatment. While your health care team is providing direct care to you, we ask that you refrain from eating/drinking and wear your mask.

I'm coming to WDMH's emergency department. May I eat or drink?

Eating/drinking is not permitted in the waiting room. If you need to eat or drink for health reasons, please speak to the triage nurse. The triage nurse will direct you to a place that is safe for you to remove your mask to eat/drink. Once you have been brought to your exam room, you will be able to eat/drink if your health care team says you can. While your health care team is providing direct care to you, we ask that you refrain from eating/drinking and wear your mask.

I'm a compassionate care visitor. May I eat while I'm at WDMH?

We ask that compassionate care visitors not eat at the patient's bedside. Our cafeteria is open until 1:15 pm, from Monday to Friday and compassionate visitors may use this service. At times where the cafeteria is closed, we ask that you kindly eat/drink at one of the tables located outside of the cafeteria.

I'm an obstetrical support person. May I eat while I'm at WDMH?

You can eat and drink while at WDMH but only at the patient's bedside with the curtains drawn. Obstetrical support people are not permitted to leave the patient's bedside.

May I order in food?

Patients and Visitors may not order in food; however exceptions may be approved on compassionate grounds. This is to reduce the amount of people walking around the building. It will also ensure that visitors are not removing their masks while in the hospital.

If you have additional questions, please contact the WDMH department you will be visiting.