

Patient Care Improvement Plan – 2023/24

| Quality Framework Dimension | Indicator | Current Performance | Proposed 2023/24 Target | Target set for 2022/23 |
|-----------------------------|---|---------------------|-------------------------|------------------------|
| Timely & Efficient | Antibiotic Medication Administration within 1 hour for Patients Diagnosed with Sepsis in the ER | New | 75% or more | New |
| Patient Experience | Patient Experience – Information Received at Discharge | New | 85% or more | New |
| Safe & Effective | Hospital Acquired Delirium | 12% | 12% or less | 14% or less |
| Safe & Effective | Workplace Violence Incidents Annual Rate | 14% | 10% or less | 10% or less |
| Timely & Efficient | OR Scheduling Accuracy | 80% | 82% or more | 82% or more |
| Timely & Efficient | 90 th Percentile Time to Inpatient Bed for ER Admissions | 279 mins | 240 mins or less | 240 mins or less |
| Timely & Efficient | 50 th Percentile Time to Inpatient Bed for ER Admissions | 66 mins | 60 mins or less | 60 mins or less |
| Timely & Efficient | Routine Notification Rate for Deceased Organ and Tissue Donation | 53% | 80% | New |
| Safe & Effective | Medication Reconciliation upon Discharge | 86% | 86% | New |
| Timely & Efficient | Mean Percentile Wait Time for CT Priority 4 | 89 days | 75 days | New |