

WINCHESTER DISTRICT MEMORIAL HOSPITAL	MANUAL: Hospital Policy Manual	NUMBER:
	SECTION: Accessibility	
POLICY/PROCEDURE	TOPIC: Temporary Service Disruption	DATE: April 2010

POLICY:

When services for which people with disabilities rely on are disrupted Winchester District Memorial Hospital will provide notice appropriate to the situation. These services may include, but are not limited to, accessible entrances, the use of elevating devices, and sufficient lighting for persons with low vision. The notice will include:

- information about the reason for the disruption
- the anticipated duration
- a description of any available alternate services

Each situation is unique and may require unique alternatives therefore notices will be conspicuous and provided in the most appropriate medium for the disruption (e.g. on entrance to the parking lot.)

REFERENCES

Accessibility Standard for Customer Service

Ontario Regulation 429/07

Accessibility for Ontarians with Disabilities Act, 2005

http://www.e-laws.gov.on.ca/html/source/regs/english/2007/elaws_src_regs_r07429_e.htm

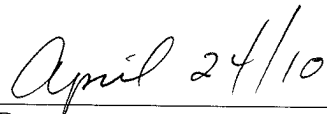
ORIGINAL: April 2010

REVISED:

APPROVED:



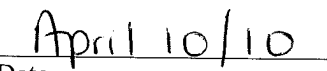
 Manager, Building Services



 Date



 VP, Corporate Services



 Date