



Winchester
District
Memorial
Hospital

MEDIA RELEASE

June 28, 2017

WDMH receives *Accreditation with Exemplary Standing* from Accreditation Canada

Winchester District Memorial Hospital (WDMH) has received *Accreditation with Exemplary Standing* from Accreditation Canada, recognizing WDMH's commitment to compassionate excellence close to home.

"We can be proud of this accomplishment because it means we have exceeded national standards for quality improvement and patient safety," says Cholly Boland, CEO. "Only a small number of Canadian hospitals achieve this."

"This is a milestone to be celebrated, and we congratulate you and the WDMH team for your commitment to providing safe, high quality health services," notes Jessica Peters, Chair, Accreditation Decision Committee, Accreditation Canada.

Hospital accreditation through Accreditation Canada is a voluntary exercise that reviews a health care organization's care and services. It includes an intensive self-assessment, a survey visit with a team of health care professionals and a comprehensive survey report. The process also involves interviews with staff, physicians, volunteers, patients and families, Board and community members. The survey took place from June 5 to 8, 2017.



In its report, the survey team commended the WDMH team:

- *"Continue doing what you are doing. You have much to be proud of – right from the volunteers who greeted us at the front door."*
- *"It's easy to point fingers and say not my job, but here, everyone's eyes are on it."*
- *"The research program is very impressive, especially for the size of your hospital."*
- *"Your ethics program is the best one I've seen in a long time."*
- *"Your partners all have confidence that you can handle any crisis."*
- *"This hospital exudes friendliness, warmth and kindness. And kindness is different from being nice."*
- *"At the end of the day, we ask ourselves two questions: Would I feel comfortable receiving care here? and Would I want to work here? We definitely answered yes to both."*



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“Thank you to our surveyors for spending time with us and with our patients,” adds Cholly Boland, CEO. “We are committed to always improving the care we provide every day at WDMH.”

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